SIEMENS

EUR-ACE criteria versus industry needs – a critical comparison

Dr. Frank S. Becker, Siemens AG

Spokesman of the Working Group for Engineering Education of the German Electrical and Electronics Manufacturers Association (ZVEI)

Paris, Febr. 13, 2012



SIEMENS

Structure of my presentation

- Siemens example of an international company; recruiting trends and jobs performed by engineers
- A selection of international surveys: What recruiters want regarding graduates and what they miss
- Universities and companies structural differences explain the different priorities and results
- The EUR-ACE-criteria compared to industry requirements

Conclusion

Siemens: Key attributes

(Fiscal 2011: Oct.1, 2010 – Sept. 30, 2011)

Since 1847

- International
- Innovative (dynamo in 1866)
- Focused on electrical engineering and infrastructure solutions
- Oriented toward sustainability
- Socially responsible

In 2011

- 360,000 employees in 190 countries (68% outside Germany)
- Sales of € 73,5 billion (85% outside Germany)
- Active in four "Sectors"; 3.93 billion R&D spending
- In 2011: 74,400 employees hired worldwide, 38% with a university degree, 21% scientists and engineers (65.5% thereof with a bachelor degree).

Hiring is local – in the country and for the country according to local business needs!



Pole of the 1868 Indo-European telegraph line



Febr. 2012

Siemens: We don't create demand – we satisfy it! Sectors and Divisions as of October 1, 2011

SIEMENS

Energy	Healthcare	Industry	Infrastructure & Cities
 Divisions Fossil Power Generation Wind Power Solar & Hydro Oil & Gas Energy Service Power 	 Divisions Imaging & Therapy Systems Clinical Products Diagnostics Customer Solutions 	 Divisions Industry Automation Drive Technologies Customer Services 	 Divisions Rail Systems Mobility and Logistics Low and Medium Voltage Smart Grid Building Technologies
Transmission			• OSRAM ¹⁾

1) In fiscal 2011, Siemens announced its intention to publicly list OSRAM and, as an anchor shareholder, to hold a minority stake in OSRAM AG over the long term

Siemens Germany: Engineers need a wide variety of skills for many different positions





Electrical engineers, as of 10/2010

Copyright © Siemens AG 2012. All rights reserved. Corporate Communications and Government Affairs

Example Germany: What skills and qualifications are employers looking for?



Siemens Generation21 Committed to education

Source: Study by Universum Communications and access KellyOCG for Wirtschaftswoche, April 18, 2011

© Siemens AG 2012

SIEMENS

Febr. 2012

Page 6

Example Germany: Skills mismatch as observed by young professionals in electrical engineering



Answers of about 300 young professionals in electrical engineering; Source: VDE survey "Young Professionals 2009"

© Siemens AG 2012

SIEMENS

Page 7 Febr. 2012

Dr. Frank S. Becker Corporate Communications, Generation21

Example Australia: Skills mismatch as seen by employers

SIEMENS

Capacity to learn new skills Capacity for co-operation and teamwork Capacity to analyse and solve problems Oral communication skills

Interpersonal skills with colleagues and clients

Written communication skills

Ability to apply knowledge in the workplace Ability to develop new or innovative ideas, directions, opportunities or improvements Time management skills

Ability to cope with work pressure and stress



Source: Nair et al, EJEE 34-2, p.136

© Siemens AG 2012

Example USA: Most important skills employers look for in new hires





Source: P.D. Hart, (2006); http://www.aacu.org/advocacy/leap/documents/Re8097abcombined.pdf

© Siemens AG 2012

Corporate Communications, Generation21

Febr. 2012

Dr. Frank S. Becker

Page 9

Example Netherlands: Deficits of S&T university graduates as seen by employers





Source: Careers for Science Alumni, Radboud University Nijmegen, OECD presentation, Amsterdam, 11- 2005 http://www.eair.nl/forum/valencia/authors.asp?achternaam=9410&wat=achternaam

© Siemens AG 2012

Febr. 2012

Page 10

Dr. Frank S. Becker

Corporate Communications, Generation21

Example Ireland: Deficits of university graduates as seen by employers





Source: P. Twomey, University of Limerick, presentation at the 2011 University Business Forum, http://ec.europa.eu/education/higher-education/doc/business/forum2011/presentations/twomey.pdf

> © Siemens AG 2012 Corporate Communications, Generation21

Page 11

Febr. 2012

Dr. Frank S. Becker

The skills mismatches observed are due to the **SIEMENS** intrinsic differences between organizations and goals:

Companies:

Entry qualification important only for first job, later performance in a variety of deliberately different functions determines career success.

•The goal is the transformation of new ideas into innovations, i.e. the solution of basically "open," customer-specific problems (the best possible fulfillment of the market requirements) in order to earn money, for which flexible structures and teamwork are essential.

Universities:

 Salary structure and opportunities for promotion are governed by the conditions of public service; (entry qualification is decisive; a caretaker can never become president); frequently lifelong specialization.

•Strong focus in first study phase on selection through "formula solving" i.e. reconstructing the solution to problems where the outcome is already defined; the emphasis is therefore on "regurgitating" knowledge for exams and the achievement of academic qualifications; later on research orientation to generate new knowledge.

Accreditation can help to minimize these discrepancies.

The six Programme Outcomes of EUR-ACE accredited engineering degree programmes (1)

Knowledge and Understanding

e.g. knowledge and understanding of the scientific and mathematical principles underlying their branch of engineering;

Engineering Analysis

e.g. the ability to apply their knowledge and understanding to identify, formulate and solve engineering problems using established methods ...and to analyse engineering products, processes and methods;

Engineering Design

e.g. the ability to apply their knowledge and understanding to develop and realise designs to meet defined and specified (or unfamiliar) requirements; an ability to use their engineering judgement to work with complexity, technical uncertainty and incomplete information.

Often deficits of graduates due to lack of expe-rience

© Siemens AG 2012

Page 13

Corporate Communications, Generation21

Focus of university teaching, usually with good results

Danger of deficits, needs good cooperation between university and industry



The six Programme Outcomes of EUR-ACE accredited engineering degree programmes (2)

Investigations

e.g. the ability to conduct searches of literature, and to use data bases and other sources of information; the ability to design and conduct appropriate experiments, interpret the data and draw conclusions;

Engineering Practice

e.g. the ability to select and use appropriate equipment, tools and Methods and the ability to combine theory and practice to solve engineering problems; an awareness of the non-technical implications of engineering practice

Transferable Skills

e.g. function effectively as an individual and as a member of a team; by employed demonstrate awareness of the health, safety and legal issues and responsibilities of engineering practice, the impact of engineering solutions in a societal and environmental context ...

Usually good proficiency of graduates,

SIEMENS

Graduates may have problems due to lack of experience

> Deficits of graduates most often critizised by employers worldwide !

Dr. Frank S. Becker

SIEMENS

Conclusion of my presentation

- Discrepancies between the skills profiles of university graduates and the requirements of the workplace are widespread and caused by the different requirements of scientific research and commercial practice
- In the interest of the graduates, universities should do their best to minimize such differences and prepare their students as good as possible for the challenges of the workplace
- The EUR-ACE criteria are a good and meaningful yardstick to check if the curricula meet the requirements of the professional practice. They should be taken very serious by universities and used to actively market their offering.
- But employers will always focus on the person, not on the paper!

See also: F.S. Becker: Quality in Engineering Education – an Industry View; SEFI Conference Paper; Lisbon, Sept. 2011: <u>http://www.sefi.be/wp-content/papers2011/T8/10.pdf</u>

Page 15

Employers are looking for skills that match real-life challenges!





© Siemens AG 2012 Corporate Communications, Generation21

Febr. 2012

Page 16

Dr. Frank S. Becker